

DOCTORnow

VIP MEMBERSHIP INFORMATION

For a complete list of all our current fees please check our website www.doctornow.org
or call us on **01494 410888**

VIP MEMBERSHIP FEES (valid until 31st October 2010)

	VIP12		VIP24		VIP24+	
	Monthly	Annually	Monthly	Annually	Monthly	Annually
Adult	£32	£350	£38	£420	£79	£895
Child	£23	£250	£30	£330		

Annual fees can be paid in advance by cheque, debit or credit card, or direct debit. Monthly fees can be paid by direct debit. Please see overleaf for additional fees associated with VIP Membership, and an overview of our Membership Terms & Conditions.

2009-10 DOCTORnow VIP MEMBERSHIP ENROLMENT (please complete fully and return to us)

Title	Name	Date of Birth	Adult/Child	VIP Type	Annual/ Monthly Fee
_____	_____	_____	_____	_____	£ _____
_____	_____	_____	_____	_____	£ _____
_____	_____	_____	_____	_____	£ _____
_____	_____	_____	_____	_____	£ _____
_____	_____	_____	_____	_____	£ _____
_____	_____	_____	_____	_____	£ _____

Total Fees (calculate amount from prices above) £ _____ **per month / year** (delete as applicable)

Payment (choose from 1 of the 4 options below)

- I wish to pay annually in advance and enclose a cheque for the above amount made payable to Doctor Now Ltd
- I wish to pay annually in advance and authorise you to charge my credit/debit card with the above amount (Cards accepted: Visa, Mastercard, Switch, Maestro)

Card Number: _____

Valid From: ____/____/____ Expires End: ____/____/____ Security Code: _____

- I wish to pay annually in advance and enclose the completed Direct Debit Mandate Form overleaf.*
- I wish to pay monthly in advance. I enclose payment for the first month and the completed Direct Debit Mandate Form overleaf.*

* Please note: direct debit legislation requires the original DD Mandate to be submitted to the bank, therefore faxes are not acceptable.

I agree to pay the membership fee either in full, or by monthly instalments in advance. If paying by monthly instalments I agree to give at least 30 days notice to Doctor Now Ltd before I cancel my membership and understand that Doctor Now Ltd can increase my monthly instalments with at least 45 days notice.

Signed: _____ Name: _____ Date: _____

Address: _____

Postcode: _____

Contact Tel Nos: Home: _____ Mobile: _____

E-mail Address: _____

Please tick here if you are happy for us to communicate non-confidential matters to you by email.

ADDITIONAL VIP MEMBER FEES

	VIP24 & VIP24+	VIP12
GP Home Visit	£110	£220
Nurse Home Visit	£30	£60
Out of Hours GP Surgery Consultation	£85	£170

Important: Overview of Key Terms & Conditions of VIP Membership

All VIP Members join on an initial 12 month contract.

VIP Members paying annually are sent a reminder letter one month prior to the end of the contract for renewal purposes.

VIP Members paying monthly are guaranteed the monthly rate for the first 12 months of their membership. Thereafter their contract continues on a 'rolling' basis, and is subject to our normal fee reviews.

Please visit our website www.doctornow.org for our full Terms and Conditions, a complete and up to date Price List of all of our fees, and for details of our other services.



Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

Doctor Now Ltd, The Old Barn, Mulberry Court, Windsor End, Beaconsfield, Bucks, HP9 2JJ

Name(s) of Account Holder(s)

Service User Number

7	1	0	1	4	9
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Reference Number (Office Use)

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Bank/Building Society Account Number

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Branch Sort Code

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Instruction to your Bank or Building Society

Please pay Doctor Now Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Doctor Now Ltd and, if so, details will be passed electronically to my Bank/Building Society.

Name and full postal address of your Bank or Building Society

To: The Manager	Bank/Building Society
Address:	
Postcode	
Signature(s)	Date

Banks and Building Societies may not accept Direct Debit instructions for some types of account

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This Guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit DOCTORnow Ltd will notify you 45 working days in advance of your account being debited or as otherwise agreed. If you request DOCTORnow Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by DOCTORnow Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when DOCTORnow Ltd asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.